

SOLID HARDWOOD MAINTENANCE GUIDE

POST-INSTALLATION CARE

a. Allow Adhesive to Cure Before Wet Cleaning

After installation, allow 24 to 72 hours for adhesive to fully cure. During this period, restrict cleaning to sweeping or vacuuming. Avoid any damp cleaning, as excess moisture can interfere with bonding and affect long-term floor performance.

b. Avoid Placing Heavy Loads Directly on the Floor

Avoid placing heavy furniture or appliances immediately after installation. This helps prevent compression marks or uneven settling. Once in place, use felt pads or non-staining casters under all furniture to protect the surface from dents and scratches.

c. Use Mats at Entryways

Install mats or rugs at doorways to trap dirt, sand, and grit before they reach your floor. This reduces surface abrasion from foot traffic and helps maintain the smooth finish and colour consistency of your solid hardwood flooring.

DAILY/WEEKLY CLEANING

a. Sweep/Vacuum Daily

Sweep or vacuum your hardwood floor daily to remove dust, dirt, and abrasive particles. Use a soft-bristle broom or a vacuum with a hardwood-safe attachment to protect the surface while keeping it clean and free of buildup.

b. Wet Cleaning with Mop & pH-Neutral Cleaner

Clean your floor with a (lightly) damp microfibre mop and a pH-neutral wood-friendly floor cleaner. This effectively removes dirt without stripping the finish or damaging the wood grain. Always wring the mop thoroughly to avoid over-wetting.

c. Avoid Using Excessive Water

Solid hardwood is more sensitive to water and excess moisture over a long period of time may cause unwanted swelling, cupping, or adhesive failure. Never soak the floor; instead, use minimal water and ensure spills are wiped dry immediately to prevent lasting damage.

d. Avoid Using Harsh/Abrasive Cleaning Products

Do not use strong chemical cleaners, waxes, steel wool, or scouring pads on your hardwood floors. These products can damage the finish, scratch the surface, or leave behind unwanted residue that dulls the natural sheen.

e. Avoid Using Steam Mops

Steam mops generate heat and moisture that can penetrate the wood and cause warping or finish breakdown. As such, we recommend using low-moisture, non-invasive cleaning tools designed specifically for solid hardwood surfaces.

GENERAL CARE TIPS

- a. Wipe spills as soon as possible to prevent stains.
- b. Trim pets' nails to minimise scratches.
- c. Rotate rugs periodically to avoid uneven fading.